

# 2025 Winter Holiday Schedule



## Holiday Hours

\* Please contact us for more details

**Christmas:** December 25, 2025

**New Years:** January 1, 2026

### Operational Notes

- We will be closed on 12/25/2025, and 01/01/2026
- We will have shortened hours on 12/24/2025 :  
8AM – 12PM PST and 12/31/2025: 8AM – 12PM PST
- Logistics and courier services may vary (see page 2)
- Packages will be accepted 24/7 but lab operations may be limited.\*

## Logistics Reminders

- **Courier service will not be available** on  
Thurs, Dec 25 and  
Thurs, Jan 1.
- FedEx/UPS services  
will be modified during  
the holidays. Please  
check your local carrier  
for more information.

## Client Services

Operation Hours	Normal Hours Mon-Fri: 5AM – 5PM PST Sat, Sun: 8AM – 3PM PST	Holiday Hours <sup>†</sup> 12/24 Wed: 8AM - 12PM PST 12/25 Thurs: Closed 12/31 Wed: 8AM - 12PM PST 1/1 Thurs: Closed
Hotline	+ 1 888.354.8168	
Fax	+ 1 855.856.0655 (Backup line: +1 626.454.1667)	
Email	info@fulgentoncology.com	
After-Hours Inquiries	Please email info@fulgentoncology.com	

<sup>†</sup> During the holidays, our Client Service team will operate on adjusted hours. Please expect some delays, especially in phone response times. For urgent matters, email or voicemail is recommended.

# Need a Pickup During the Holidays? Let Us Know Now.

If you need a pickup on a holiday, you must request a will-call pickup in advance, regardless of your regular schedule. Please contact Client Services at least two business days in advance to arrange a courier pickup.

## DECEMBER 2025

### 12/24 Wednesday

- Modified UPS/FedEx services\*
- Shipments picked up on Wednesday, December 24 will deliver on Friday, December 26, barring any issues or delays

### 12/25 Thursday

No services

### 12/26 Friday

Regular services resume

### 12/31 Wednesday

- Modified UPS/FedEx services†
- Shipments picked up on Wednesday, December 31 will deliver on Friday, January 2, barring any issues or delays

## JANUARY 2026

### 1/1 Thursday

No services

### 1/2 Friday

Regular services resume

\*UPS/FedEx Modified Services (12/24) - services may be unavailable, delayed, or operate with altered hours. If a pickup is needed on 12/24, it must be pre-arranged by Monday, 12/22

†UPS/FedEx Modified Services (12/31) - services may be unavailable, delayed, or operate with altered hours. If a pickup is needed on 12/31, it must be pre-arranged by Monday, 12/29