

Client Services Operation Hours + Contact Information

Operation Hours	Mon-Fri: 5AM-5PM PST Sat, Sun: 8AM-3PM PST
Hotline	+1 888.354.8168
Billing	+1 888 FULGENT (+1 888.385.4368)
Fax	+1 855.856.0655 (Backup line: +1 626.454.1667)
Email	info@fulgentoncology.com
After-Hours Inquiries	Please email info@fulgentoncology.com

Courier Request Information

Courier Operation Hours	Mon-Fri: 5AM-5PM PST
Hotline	+1 888.354.8168
Email	info@fulgentoncology.com
Same Day Pickup	Request must be sent to info@fulgentoncology.com by 3PM for same day pickup. Otherwise, pickup may occur the next day. <i>**If request is made after 3PM, lockbox is highly recommended - please indicate in the email request.**</i>
Sample Shipping Address	Fulgent Oncology 2580 Westside Pkwy Alpharetta, GA 30004

Details Required For Courier Request

- Client name + Client ID
- Client's POC + contact number/email
- Pickup time range
- Pickup address
- Office's operation hours
- Special instructions

Main Representative Information

 NAME	 NAME
_____	_____
TITLE	TITLE
_____	_____
CONTACT	CONTACT
_____	_____